

Introducing the convenience of credit card and e-check payment...

**Pay your utility bills how you want, when you want, 24x7,
online or over the phone.**



The Littleton Electric Light and Water Departments are pleased to add an additional payment option for customers interested in using their credit card to pay their utility bill. **Paymentus Corporation** is a third party automated payment service that accepts **Visa, MasterCard or Discover** credit and debit cards or payment from your checking or savings account.

- You can pay your bill right away, any time, any day, 24x7.
- Paymentus will charge a service fee for each transaction.

How do I access the service?

- Go to our website, www.lelwd.com and click on **Online Payment**, located in the left hand column of the home page.
- You will be directed to a page where you can choose to pay your electric or water bill, by clicking on the appropriate icon.
- Or you can pay by phone by calling toll free **1-866-874-9603**.
- **Press 1** to make an **electric payment** or **2** to make a **water payment**.

Why is there a service fee?

Paymentus charges a non-refundable fee to use their service. It is based on the amount of the bill and covers payment handling and processing charges.

For example, **for bills less than \$130, the fee is \$3.95**. You will see the amount of the fee before you agree to make payment.

Is LELWD getting any part of the fee?

NO. LELWD does NOT receive any part of the Paymentus fee.

By not accepting credit cards directly, LELWD avoids paying credit card service fees. These savings are reflected in our rates.

Paymentus is an independent company providing this service for our customers.

For more information, please call the LELWD office at (978) 486-3104.