

Energy efficiency services

Littleton Electric Light Department offers the Massachusetts HomeEnergy Service to help customers save energy in their homes. We support a two-tiered approach to energy conservation. Our Energy Services department is always available by phone to answer your questions about energy efficiency or conservation. We can send you information in the mail that will help you determine how you may improve efficiency and lower electrical costs. We also supply a link on our website to the Department of Energy's online energy audit, <http://hes.lbl.gov/> where you can enter specific information about your home and appliances and receive a breakdown of your energy costs.



If you are unable to have your questions answered through the above means, then we will be happy to provide you with a complimentary energy audit. We will send a professional energy advisor to your home to evaluate your energy saving potential in specific areas of your home. The advisor will provide useful information and tips on appliance usage, air sealing, and insulation and will give you a computerized report detailing recommendations and payback time for any improvements suggested. While at your home, the advisor will also install up to \$30 of energy saving materials. The entire audit usually takes about 1-1/2 hours to complete.



Incentives

Customers who make energy efficiency improvements that were recommended during an audit can also save 20% of the total cost of the improvements up to a maximum of \$300.00 per LELD customer per calendar year. Customers who participate in the incentive program must have an energy audit before any work begins. Once the work has been completed, the energy advisor will revisit your home to inspect the installation. If your home passes inspection, you will receive the incentive amount through a credit on your electric bill.



Energy efficiency improvements that qualify for the incentive include:

- Attic insulation
- Basement insulation
- Rim joist insulation
- Wall insulation
- Pipe insulation

- Weatherstripping windows
- Weatherstripping doors

- Energy efficient windows/storm window replacement
- Energy efficient door/storm door replacement

**LELD reserves the right to determine eligibility or modify the incentive program without prior notice. Maximum \$300.00 incentive rebate per LELD customer of record per calendar year. Once the appropriated funds have been spent for the calendar year, the program will end.

Energy efficient appliances save you money

Littleton Electric Light Department is now offering rebates on the purchase of Energy Star® labeled refrigerators, high efficiency clothes washers, and room air conditioners. The program is offered to all LELD residential customers for appliances installed in new or existing homes within LELD's service area.

Energy Star® labeled appliances can save you up to 30% on your energy costs. To find out if an appliance is Energy Star®, look at the energy guide that is attached to the appliance. If the appliance is Energy Star® rated then the logo will appear in the guide as it does on the one below.



To qualify for the rebate:

1. Go to www.energystar.gov to see a list of qualifying appliances.
2. Purchase the qualified appliance from the dealer of your choice between January 1st and November 30th, or before rebate funds are depleted.
3. Complete the rebate application and mail it along with a copy of your sales receipt and the energy star guide, to Energy Services, PO Box 2406, Littleton, MA 01460. **Please do NOT include this form with your bill.** Applications must be received by December 15th.
4. We will process your application within 4 to 6 weeks. If the application is approved, we will issue a credit on your next electric bill. If the application is not approved, we will mail you a letter explaining why. Maximum rebate amount is \$150.00.

How much you'll get:

- Refrigerator = \$50.00
- Clothes Washer = \$50.00
- Room Air Conditioner = \$50.00



Appliance Rebate Application

Please type or print clearly to complete this application. Attach a copy of your sales receipt or invoice that shows the brand and model of the appliance you purchased and the energy star guide. Mail or deliver the completed form to LELD:

39 Ayer Road, P.O. Box 2406
Littleton, Massachusetts 01460
Phone: (978) 486-3104
Fax: (978) 486-8549

INFORMATION ABOUT YOU:

Name: _____

Daytime Phone: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Account # _____

INFORMATION ON THE APPLIANCES PURCHASED:

Appliance: Refrigerator ___ Clothes Washer ___

Room Air Conditioner ___

Brand: _____ Model #: _____

Where Purchased: _____

By signing below, you acknowledge that:

- You have purchased the appliance(s) described above for installation at the location indicated.
- You understand that LELD or its designated representative reserves the right to inspect or otherwise verify installation of the appliance.
- You understand that receiving this rebate will exempt you from future participation.
- You understand that the rebate program is a limited time offer and is subject to the availability of funds from LELD.

Your Signature: _____

Date: _____

Terms and Conditions

Eligibility: This program offers rebates for purchasing new energy efficient Energy Star labeled refrigerators, clothes washers, and room air conditioners. Customers in the Littleton Electric Light Department (LELD) service area are eligible for rebates. LELD reserves the right to change any portion of this program or end this program at any time without notice.

Qualifying Purchases: New electric refrigerators, high efficiency clothes washers, and room air conditioners with the Energy Star label are eligible for this program. The new appliances must meet energy efficiency requirements as specified.

Rebate Amounts and Payments: Rebates will not exceed purchase price. Rebate applications will be processed as they are received. Please allow 4 to 6 weeks for the rebate to appear on your bill.

Verification: A copy of original sales receipt indicating make, model purchase date, purchase location, and price must accompany rebate application, along with the energy guide. **Incomplete applications will be returned.**

Disclaimer: LELD does not guarantee that implementation of energy efficiency measures or uses of the equipment purchased and/or installed under this program will reduce energy usage or provide cost savings. LELD makes no warranties, expressed or implied, with respect to any equipment purchased and/or installed including but not limited to, any warranty of merchantability of fitness for purpose. In no event shall LELD be liable for any incidental or consequential damages.

Additional Information: Additional information on LELD's energy efficiency programs can be obtained by calling LELD at (978) 486-3104.

Mailing Address: Mail or bring in completed rebate application, copy of sales receipt, and energy guide to:
Energy Services, LELD
39 Ayer Road, P.O. Box 2406
Littleton, MA 01460

Energy Efficiency Links

Department of Energy:
www.energy.gov

Energy Star®:
www.energystar.gov

Massachusetts Department of Energy:
www.state.ma.us/doer/

American Council for an Energy-Efficient Economy:
www.aceee.org/consumerguide/index.htm

Office of Energy Efficiency and Renewable Energy:
www.eren.doe.gov/consumerinfo/

Energy Savers Booklet On-line:
www.eren.doe.gov/consumerinfo/energy_savers/index.html

Home Energy Magazine:
<http://homeenergy.org/hewebsite/>

Department of Energy's On-line Energy Audit:
<http://hes.lbl.gov/>



39 Ayer • P.O. Box 2406
Littleton, MA 01460
978-486-3104 • Fax: 978-486-8549
Office hours: 7:00 a.m. - 4:00 p.m.

www.lelwd.com

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