



*A commitment
to value.*



*Our connection
to you.*



Electric Rates

Residential General Service--Rate 10

In the Towns of Littleton and Boxborough, any dwelling unit for all residential purposes; churches and associated buildings for religious or educational purposes.

Rate Charges:

Customer charge: \$ 5.00 per month (waived for senior citizens over 62 and handicapped persons)

Energy charge: \$ 0.0679 per kWh

PCA charge: For all kWh's, an additional charge or credit per kWh for periodic changes in cost of power in accordance with currently filed Power Cost Adjustment Clause (PCA).

PASNY credit: A credit is given to residential electric customers each month based on discounted purchased power from Niagara Falls Hydro.

ECS charge: State regulations mandate that a fee be collected from all customers to cover the cost of the Energy Conservation Service. See Rate Schedule: Energy Conservation Service.

Minimum charge: The Customer Charge plus the ECS charge.



Residential General Service

Interruptible--Rate 11

Any rate 10 customer for separately metered interruptible service

Rate Charges:

Energy charge: \$0.0461 per kWh

PCA charge: Adjustment to kWh cost

PASNY Credit: Adjustment to kWh cost

Conditions: It is the responsibility of the customer to supply a separate service including a LELED approved meter socket for installation of an interruptible meter or control device. LELED reserves the right to interrupt service under rate 11 at any time for any length of time. All applications must be approved by LELED.

Water Rates

Residential Customers

Rate 10 and 15

\$0.0227 per cubic foot (1 cubic foot translates into 7.48 gallons)

For Residential Usage in excess of 5,000 cubic feet per quarter
\$0.0249 (a 10% "high use" fee)



All other Customer Classes
\$0.0244 per cubic foot

Customer Charge
\$10.00 per quarter



Visit us at www.llewd.com

For the latest updates about our departments, or to get more information about the electric and water industries, please visit our website, www.llewd.com. Our website contains past editions of our water quality reports and Watts & Drops newsletters, as well as, links to energy and water conservation sites. Please use our "Contact Us" form to send us your comments or suggestions, we would love to hear from you!

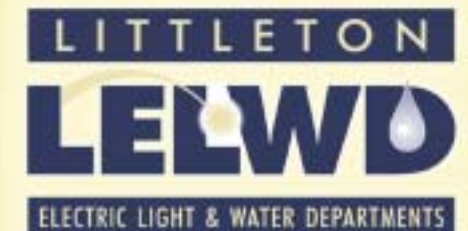


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One of the 40 Municipal Electric Utilities of Massachusetts... 



*Welcome to the
neighborhood.*





As your local, public utility, we strive diligently to remain the region's low cost provider for residential customers, while offering superior customer service and considerable value to the community. We take particular pride in the fact that our residential rates are consistently among the lowest in the state, substantially below those of investor-owned systems. Our record of reliability is among the best in the region, with outstanding outage response times. For the community, we offer annual financial contributions of nearly \$600,000 through in-lieu-of-tax payments and services.

A record of high reliability.

We make every effort to build on our strong tradition of improving the quality of life within the community. Educational grants to the high school, the assistance of our GIS department for the planning and mapping needs of various town boards, environmental and planning assistance, tree plantings and beautification projects, preservation and acquisition of open space, the annual holiday tree lighting on the Common, several senior citizen programs and the use of land for public soccer fields are among the many programs and initiatives we continue to support.

As the industry has evolved, we have not just adapted, but have capitalized on available opportunities. Our construction contract with Devens has proved to be a fruitful enterprise. The same holds true for our streetlight maintenance agreement with Acton. The success of these "outside" opportunities affords us the fiscal health to buffer market forces. The advent of a power commodities market brought about by deregulation has allowed us to divest of costly, long-term power contracts and purchase power as-needed, selling excess power back to the market. This development has allowed us to realize significant savings and stabilize rates at a time when private power companies are trying to stem generation losses through rate increases.

A reputation for low rates.

As your local water department, we have earned a reputation as an industry leader, with an award-winning groundwater protection program that has become a national model. Our state-of-the art treatment plant remains the standard by which other systems are measured.

With sustained commercial and residential development, our service territory continues to expand – but not to the point of putting our resources at risk. This is due, in large measure, to

the increased capacity of our treatment plant as well as renovations and improvements to our production and distribution system.

We continue to assist the town on issues of environmental protection, most notably the clean up of lakes and ponds. As consultant to the Clean Lakes Committee, we promote these important objectives, particularly on the Long Lake and Mill Pond restoration projects.

Each year, we are especially pleased to release our annual Water Quality Report, which states clearly that our water is of the highest quality; meeting and exceeding all primary drinking water standards. With a water quality program that serves as a national model and a distribution system of extraordinary integrity, we take obvious pride in sharing information that articulates our outstanding water quality, highlights the latest technologies in use at the water treatment plant and describes our exemplary groundwater protection plan.

A tradition of community service.

