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LELD Nationally Recognized for Reliable Service

LITTLETON – Littleton Electric Light Department has received national recognition for achieving exceptional electric reliability in 2017.

The recognition comes from the American Public Power Association, a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

"We are proud to receive this recognition," said Scott Edwards, general manager for the Littleton Electric Light & Water Departments. "It is a testament to the hard work of our staff to ensure that the lights stay on for all our customers in Littleton and Boxborough."

The American Public Power Association helps members track outage and restoration data and then compares the data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

In 2017, LELD customers were without serve for an average of about 30 minutes, excluding major events such as snowstorms. By comparison, the average outage time for all U.S. electric utilities is 129 minutes per year.

Public power has a strong track record of reliability, said Michael Hyland, the association's senior vice president of engineering services. Nationwide, the average public power customer has their lights out for less than half the time, compared to other types of utilities.

"This recognition helps demonstrate public power's commitment to reliable electric service," Hyland said.

For more information about LELWD, visit www.lelwd.com.

LELWD has been providing reliable power to the towns of Littleton and Boxborough, and clean drinking water to the town of Littleton for over a century. LELD consistently ranks among the lowest residential electric rates in the state.