



October 3, 2017

Dear Littleton and Boxborough Business Customer:

Please be aware of a telephone scam apparently targeting businesses in Littleton and Boxborough. Businesses have been threatened with electric service disconnection unless a payment is immediately made over the phone using a prepaid debit card or money order.

These telephone collection calls are scams. The Littleton Electric Light Department urges anyone who receives this type of call to hang up the telephone and never make a payment via telephone with a prepaid debit card.

Here is what you should know:

- LELED does not threaten disconnection to pressure customers to pay over the phone with a prepaid debit card.
- LELED does not call customers about their accounts on weekends.
- LELED does not contract with Eversource or any other utility for service shutoffs.

Here is what you should do:

- Warn your business partners and employees about this telephone scam.
- Never make a payment over the telephone with a prepaid debit card or other payment method that cannot be traced, canceled or refunded.
- If you have concerns, call LELED to check your account status at 978-540-2222, Mon.-Thurs., 6:30 a.m. – 4:30 p.m.
- Make your secured payment to LELED online at [www.LELWD.com](http://www.LELWD.com) or with our pay by phone option (844) 286-1787.
- Mail your payment to PO Box 2406, Littleton or pay by check or cash in our office.

At the Littleton Electric Light Department, we strive to deliver excellent service and affordable rates. If there is anything further we can do to help your business succeed in Littleton and Boxborough, please contact us at 978-540-2222.

Sincerely,

Scott Edwards, General Manager  
Littleton Electric Light Department